

Support Guide

10-4-2022

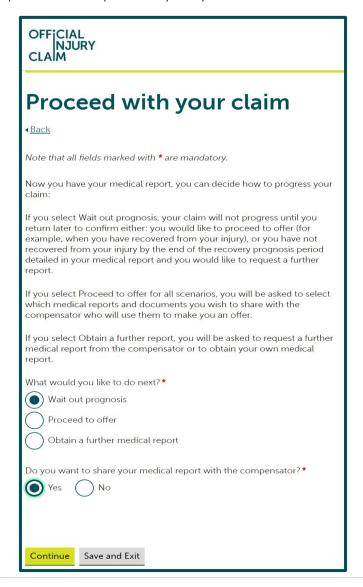
OFFICIAL NJURY CLAIM



## **Waiting out Prognosis**

## Support Guide

Once you have reviewed and agreed with your medical report you will be asked how to proceed with your claim. One of the options will be to 'Wait out prognosis'. Your prognosis period is the period of time that the medical expert has predicted it will take for your injuries to heal. This is what the Compensator will use to judge the severity of your injuries and decide on an offer to make you. If you choose to wait out prognosis it means that you are pausing your claim and not asking for an offer until the end of your prognosis period, however you can end this early and choose to proceed to offer at any time. You may wish to choose this option if you believe your injuries will last longer than the medical provider has predicted and wish to prove this. When choosing to wait out prognosis, you will be asked if you wish to share your current medical report with the compensator at this stage. Unlike other documents that are uploaded to the portal, it is your choice when the compensator is able to access the medical report. It is entirely down to you if you choose to share it at this stage or not.





You will then be asked to check and confirm your choice to wait out your prognosis period. Note that you do not need to wait until the end of your prognosis period to proceed with your claim and can choose to return and proceed with your claim at any point. Once you have confirmed your choice the claim will stay in this status until you log back in and decide how to proceed with your claim.

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## Check your medical report choices

- ■Back
- Check medical report

**Change** 

(i)

## Important information you should be aware of

When you select Confirm, your latest medical report will be shared with the compensator.

Your prognosis period runs until 12/12/2022

▼ What happens next

You can return later to confirm you would like to proceed to offer (for example, when you have recovered from your injury).

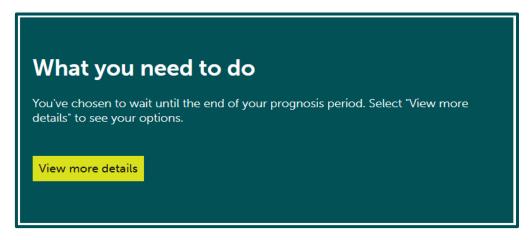
If you have not recovered from your injury by the end of the recovery prognosis period detailed in your medical report, we will provide you with further options.

Confirm

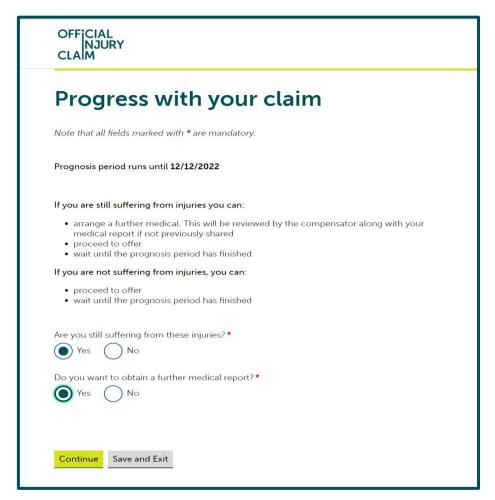
Save and Exit



The instruction text will display like this. You can wait until the end of your prognosis period before deciding to proceed but you are also able to end your prognosis period early and proceed with the claim at any point.



Once you have clicked 'View more details' you will be asked if you are still suffering from your injuries. If you answer yes to this, you will then be asked if you wish to obtain a further medical report. Please refer to the 'Obtain a further medical report' support guide to view the next steps when choosing this option.





If you select no to obtaining a further medical report, you will be asked if you wish to proceed to offer. If you select no to this as well, you will need to continue waiting out your prognosis as the only options to proceed will be to obtain a further medical report or proceed to offer. Please see the 'Proceed to offer' support guide to see the next steps when choosing to proceed to offer.

Progress with your claim	
Note that	all fields marked with <b>*</b> are mandatory.
Prognosis	period runs until <b>12/12/2022</b>
lf you are	still suffering from injuries you can:
medic • proce	ge a further medical. This will be reviewed by the compensator along with your cal report if not previously shared ed to offer Intil the prognosis period has finished
If you are	not suffering from injuries, you can:
	ed to offer Intil the prognosis period has finished
Are you sti	ll suffering from these injuries?*  No
Do you wa	ant to obtain a further medical report?*  No
	ant to proceed to offer?*  No



If you select 'No' to 'Are you still suffering from these injuries?' you will be asked if you wish to proceed to offer. As you have indicated that you are no longer suffering from your injuries, the only way to progress your claim will be proceeding to offer. Please see he 'Proceed to offer' support guide to see the next steps when choosing to proceed to offer.

