



# Waiting out Prognosis

Support Guide

10-4-2022

OFFICIAL  
INJURY  
CLAIM

# Waiting out Prognosis

## Support Guide

Once you have reviewed and agreed with your medical report you will be asked how to proceed with your claim. One of the options will be to 'Wait out prognosis'. Your prognosis period is the period of time that the medical expert has predicted it will take for your injuries to heal. This is what the Compensator will use to judge the severity of your injuries and decide on an offer to make you. If you choose to wait out prognosis it means that you are pausing your claim and not asking for an offer until the end of your prognosis period, however you can end this early and choose to proceed to offer at any time. You may wish to choose this option if you believe your injuries will last longer than the medical provider has predicted and wish to prove this. When choosing to wait out prognosis, you will be asked if you wish to share your current medical report with the compensator at this stage. Unlike other documents that are uploaded to the portal, it is your choice when the compensator is able to access the medical report. It is entirely down to you if you choose to share it at this stage or not.

**OFFICIAL  
INJURY  
CLAIM**

---

## Proceed with your claim

[◀ Back](#)

*Note that all fields marked with \* are mandatory.*

Now you have your medical report, you can decide how to progress your claim:

If you select Wait out prognosis, your claim will not progress until you return later to confirm either: you would like to proceed to offer (for example, when you have recovered from your injury), or you have not recovered from your injury by the end of the recovery prognosis period detailed in your medical report and you would like to request a further report.

If you select Proceed to offer for all scenarios, you will be asked to select which medical reports and documents you wish to share with the compensator who will use them to make you an offer.

If you select Obtain a further report, you will be asked to request a further medical report from the compensator or to obtain your own medical report.

What would you like to do next? \*

Wait out prognosis

Proceed to offer

Obtain a further medical report

Do you want to share your medical report with the compensator? \*

Yes  No

Continue
Save and Exit

You will then be asked to check and confirm your choice to wait out your prognosis period. Note that you do not need to wait until the end of your prognosis period to proceed with your claim and can choose to return and proceed with your claim at any point. Once you have confirmed your choice the claim will stay in this status until you log back in and decide how to proceed with your claim.

OFFICIAL  
NJURY  
CLAIM


---

## Check your medical report choices

[← Back](#)

▸ **Check medical report** [Change](#)

**Important information you should be aware of**

 When you select Confirm, your latest medical report will be shared with the compensator.

Your prognosis period runs until 12/12/2022

▾ [What happens next](#)

You can return later to confirm you would like to proceed to offer (for example, when you have recovered from your injury).

If you have not recovered from your injury by the end of the recovery prognosis period detailed in your medical report, we will provide you with further options.

**Confirm** [Save and Exit](#)

The instruction text will display like this. You can wait until the end of your prognosis period before deciding to proceed but you are also able to end your prognosis period early and proceed with the claim at any point.

## What you need to do

You've chosen to wait until the end of your prognosis period. Select "View more details" to see your options.

[View more details](#)

Once you have clicked 'View more details' you will be asked if you are still suffering from your injuries. If you answer yes to this, you will then be asked if you wish to obtain a further medical report. Please refer to the 'Obtain a further medical report' support guide to view the next steps when choosing this option.

OFFICIAL  
NJURY  
CLAIM

---

## Progress with your claim

*Note that all fields marked with \* are mandatory.*

Prognosis period runs until **12/12/2022**

If you are still suffering from injuries you can:

- arrange a further medical. This will be reviewed by the compensator along with your medical report if not previously shared
- proceed to offer
- wait until the prognosis period has finished

If you are not suffering from injuries, you can:

- proceed to offer
- wait until the prognosis period has finished

Are you still suffering from these injuries? \*

Yes  No

Do you want to obtain a further medical report? \*

Yes  No

[Continue](#) [Save and Exit](#)

If you select no to obtaining a further medical report, you will be asked if you wish to proceed to offer. If you select no to this as well, you will need to continue waiting out your prognosis as the only options to proceed will be to obtain a further medical report or proceed to offer. Please see the 'Proceed to offer' support guide to see the next steps when choosing to proceed to offer.

## Progress with your claim

*Note that all fields marked with \* are mandatory.*

Prognosis period runs until **12/12/2022**

If you are still suffering from injuries you can:

- arrange a further medical. This will be reviewed by the compensator along with your medical report if not previously shared
- proceed to offer
- wait until the prognosis period has finished

If you are not suffering from injuries, you can:

- proceed to offer
- wait until the prognosis period has finished

Are you still suffering from these injuries? \*

Yes  No

Do you want to obtain a further medical report? \*

Yes  No

Do you want to proceed to offer? \*

Yes  No

Continue

Save and Exit

If you select 'No' to 'Are you still suffering from these injuries?' you will be asked if you wish to proceed to offer. As you have indicated that you are no longer suffering from your injuries, the only way to progress your claim will be proceeding to offer. Please see the 'Proceed to offer' support guide to see the next steps when choosing to proceed to offer.

## Progress with your claim

*Note that all fields marked with \* are mandatory.*

**Prognosis period runs until 14/05/2023**

**If you are still suffering from injuries you can:**

- arrange a further medical. This will be reviewed by the compensator along with your medical report if not previously shared
- proceed to offer
- wait until the prognosis period has finished

**If you are not suffering from injuries, you can:**

- proceed to offer
- wait until the prognosis period has finished

Are you still suffering from these injuries? \*

Yes  No

Do you want to proceed to offer? \*

Yes  No