



# Waiting out Prognosis at Offer

Support Guide

2-10-2023

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# Waiting out Prognosis at Offer

## Support guide

When you receive your first offer, if you are still within your prognosis period, you will have the option to 'Wait out prognosis'. Your prognosis period is the period of time that the medical expert has predicted it will take for your injuries to heal. This is what the compensator will use to judge the severity of your injuries and decide on an offer to make you. If you choose to wait out prognosis it means that you are pausing your claim and not accepting or challenging the offer that has been made to you. You may wish to choose this option if you believe your injuries will last longer than the medical provider has predicted and wish to prove this to receive a higher offer. You can end your prognosis period at any point and request a new offer from the compensator. If you are still suffering from your injuries at the end of your prognosis period, you may request a further medical.

Claim status (this shows what stage your claim is at. Click 'Continue' to open the claim).

**My claim** **New**

Claimant name	Test Test
Accident date	01 January, 2021
Portal reference	OIC-07-22-23127
Claim reference	OIC-07-22-32127
Status	Pending-ReviewOffer

[Continue](#)


Instruction text (this explains your next step in the process).

## What you need to do

The compensator has made you an offer for your claim, if you choose to accept this offer this will be the settlement of your claim.

View offer

When checking your offer, you will have the option to 'Accept offer', 'Reject offer' or 'Wait out prognosis'. If you cannot see the 'Wait out prognosis' option, it means that your prognosis period has already ended. If you feel you are still suffering from your injuries despite this period being over, you should contact the compensator to discuss the possibility of arranging a further medical outside of the portal. To wait out your prognosis period, select 'Wait out prognosis' and 'Continue'.



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## Check offer

*Note that all fields marked with \* are mandatory.*

The compensator has made you an offer. You now have 3 options:

**Option 1:** Accept offer. The compensator will contact you to arrange payment.

**Option 2:** Reject offer, stating the reasons why. You can then send the compensator a counter offer or prepare for court proceedings.

**Option 3:** Wait out prognosis. Your claim will not progress until you return and confirm the following:

- proceed to offer (for example when you have recovered from your injury).
- you have not recovered by the end of the recovery prognosis period as stated in your medical report.

What would you like to do next? \*

Accept offer  
 Reject offer  
 Wait out prognosis

<b>Compensator's offer</b>	<b>£495.00</b>	<a href="#">View the offer summary.</a>
<b>Fees offer</b>	<b>None</b>	

Continue
Save and Exit

On the next screen, you will need to confirm your decision to wait out your prognosis period. Select 'Confirm' if you are happy with this.

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## Confirm wait out prognosis

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Your prognosis period runs until **14/05/2023**.

You have indicated you want to wait out the prognosis.

You can return later to confirm you would like to proceed to offer (for example, when you have recovered from your injury).

If you have not recovered from your injury by the end of the recovery prognosis period detailed in your medical report, we will provide you with further options.

In the meantime, you can add details of other losses to your claim and/or make an interim payment request by going to your claim overview page.

Your claim will then be in the status 'Pending-WaitPrognosisOffer'.

## My claim New

Claimant name	Test Test
Accident date	01 January, 2021
Portal reference	OIC-07-22-23127
Claim reference	OIC-07-22-32127
Status	Pending- WaitPrognosisOffer

[Continue](#)

You will not need to do anything until your prognosis period has ended or you wish to end this early and proceed to offer again. Once you are ready to proceed, you will need to select 'View more details'.

## What you need to do

You've chosen to wait until the end of your prognosis period. Select "View more details" to see your options.

[View more details](#)

When you proceed to offer you lose the option to add any losses or fees to your claim. However, when you have selected to wait out your prognosis period you will have the option to add and update your losses and fees again in case you have incurred any more losses or fees. To do this, you will need to head to the 'Losses/Fees' section of the claim overview page. Select 'Add new losses/fees' and follow the instructions to add any to your claim. Once you have proceeded to offer again, you will no longer have the option to add or amend your losses and fees.

## Losses/Fees

The following options are available:


[View losses/fees](#)

[Add new losses/fees](#)

[Remove losses/fees](#)

[Print losses/fees](#)

When you are looking to progress your claim, you will be asked if you are still suffering from your injuries. If you select yes to this, you will be asked if you wish to obtain a further medical report. This is the way you can prove to the compensator that your injuries have lasted longer than originally predicted. Please view our guide for 'Obtaining a further medical report' for guidance on how to navigate this stage of the portal, this can be found on our [Help Hub here](#).



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## Progress with your claim

*Note that all fields marked with \* are mandatory.*

Prognosis period runs until **14/05/2023**

If you have added new losses, the compensator will update the offer.

If you are still suffering from injuries you can:

- arrange a further medical. This will be reviewed by the compensator along with your medical report if not previously shared
- accept the offer and not wait for the prognosis period to finish
- reject the offer and not wait for the prognosis period to finish
- wait for the prognosis period to finish

If you are not suffering from injuries, you can:

- proceed to offer
- wait until the prognosis period has finished

Are you still suffering from these injuries? \*

Yes     No

Do you want to obtain a further medical report? \*

Yes     No

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The medical report indicates you may suffer effects from your injuries for more than 24 months. On that basis the value of your claim may exceed the small claims limit. You should refer to the Guide to Making a Claim which contains further information to help you.

Continue
Save and Exit

If you select 'No' to wishing to obtain a further medical report, you will be asked if you wish to proceed to offer. The only way to progress your claim is by proceeding to offer or obtaining a further medical report, so if you also select 'No' to this, you will not be able to progress with the claim.

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## Progress with your claim

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- wait for the prognosis period to finish

If you are not suffering from injuries, you can:

- proceed to offer
- wait until the prognosis period has finished

Are you still suffering from these injuries? \*


Yes  No

Do you want to obtain a further medical report? \*

Yes  No

Do you want to proceed to offer? \*

Yes  No

 The medical report indicates you may suffer effects from your injuries for more than 24 months. On that basis the value of your claim may exceed the small claims limit. You should refer to the Guide to Making a Claim which contains further information to help you.

**Continue** **Save and Exit**



If you are not still suffering from your injuries, you will be asked if you wish to proceed to offer. This is the only way to progress your claim so you will not be able to progress with your claim if you select 'No'.

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## Progress with your claim

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If you have added new losses, the compensator will update the offer.

If you are still suffering from injuries you can:

- arrange a further medical. This will be reviewed by the compensator along with your medical report if not previously shared
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If you are not suffering from injuries, you can:


- proceed to offer
- wait until the prognosis period has finished

Are you still suffering from these injuries? \*

Yes  No

Do you want to proceed to offer? \*

Yes  No

 The medical report indicates you may suffer effects from your injuries for more than 24 months. On that basis the value of your claim may exceed the small claims limit. You should refer to the Guide to Making a Claim which contains further information to help you.

**Continue** **Save and Exit**

If you have selected 'Yes' to proceeding to offer and select 'Continue', you will need to confirm your decision by clicking 'Confirm'. Once this has been done, the claim will go back to the compensator to provide you with an offer. When you have selected confirm, you will no longer be able to add losses or fees to your claim.

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## Check your prognosis decision

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### You have made the following choices

Are you still suffering from these injuries?  
**No**

Do you want to proceed to offer?  
**Yes**

**Confirm**   **Save and Exit**