

Date created

Reason for going to court

Portal number

Section A Claimant's and Compensator's details

Claimant's name

Claimant representative's details

Name

Reference number

Compensator's details

Name

Reference number

Date of response

CRU reference

Have parties agreed a liability percentage?

What percentage liability does the defendant admit?

Section B Seat belt

If there are allegations being made about the seat belt usage, based on those facts and the medical and any other evidence that has been seen, below is the percentage contribution the compensator has proposed to deduct from the injury element of the offer

Compensator explanation for the seatbelt contribution decision

Section C Exceptional circumstances

Did the claimant believe an uplift was justified?

Yes No

Which applied according to the claimant

- The whiplash injury is, or one or more of the whiplash injuries are, exceptionally severe
- The circumstances increase the pain, suffering or loss of amenity caused by the injury or injuries, those circumstances are exceptional
- None of the above

Does the medical report support the claim for a greater amount?

Yes No

Uplifted claimed by claimant

Claimant description of exceptional circumstance

Did the compensator agree to uplift the offer?

Yes No

Uplifted percentage decided by the compensator

Compensator explanation for the uplift decision

Section D Claimant's losses

Section E Deductions

Section F Claimant's fees

Section G Non-protocol vehicle costs

Vehicle repairs

Was the claimant's vehicle damaged in the accident?

Yes No

Was the claimant's vehicle written off/beyond economic repair?

Yes No

Who paid for the repairs?

The claimant

The compensator

The claimant's insurer

Another company

Does the claimant's insurer/another company need the claimant to include the repair cost in this claim?

Yes No

Have the repairs to the claimant's vehicle been completed?

Yes No

Has the claimant's insurer paid them or their finance company for this loss?

Yes No

Do sums paid by the claimant's insurer to the claimant need to be included in this claim?

Yes No

Temporary replacement vehicle

Was the claimant provided with a temporary replacement vehicle?

Yes No

Did the claimant pay for the cost of the temporary replacement vehicle?

Yes No

Who provided the temporary replacement vehicle?

The claimant's insurer

Another company

The compensator

Does the claimant's insurer/another company need the claimant to include the cost of the temporary replacement vehicle in this claim?

Yes No

Vehicle recovery and storage costs

Did the claimant drive their vehicle to the garage for repairs?

Yes No

Was the claimant's vehicle held in storage?

Yes No

Who arranged for the storage?

The claimant's insurer

Another company

The compensator

Who arranged for the claimant's vehicle to be taken to the garage?

The claimant

The compensator

The claimant's insurer

Does the claimant's insurer/another company need the claimant to include the cost of recovery and storage in this claim?

Yes No

Compensator's response

Does the Compensator dispute the claim for non-protocol vehicle costs?

Yes No

Section H Total amount claimed

Losses	Claimant's value
Non-protocol vehicle costs	
Other protocol damages	
Damages for injury	
Losses before deductions	
Deductions	
Total amount claimed	
Fees	Claimant's value
Total fees amount claimed	